



EASTERN LOS ANGELES REGIONAL CENTER
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**ELARC Board of Directors
Meeting Minutes
June 9, 2026
Approved as Recorded on July 14, 2026**

Board Members Present:

Pat Gomez, President
Terry Muñoz, Vice-President
Theresa Chen, Treasurer
Joshua Tjahjadi, Secretary
Marisol Guerrero, CAC Chair
Joel Moreno, Vendor Rep.
Dalia Mendoza
Dr. Terry Baruch
Fely Navera

Staff Present:

Gloria Wong, Executive Director
Edith Hernandez-Daniels, Chief of
Consumer Services
Rhoda Tong, Associate Chief of
Consumer Services
Liz Harrell, Community Services
Manager
Brendali Maldonado, Communications
Officer
Johnny Trombley, IT Supervisor
Adriana Roman, Enhanced Services &
Community Engagement Unit
Supervisor
Art Castellanos, Early Childhood &
Relationship Unit Supervisor
Dr. George de la Loza, Career Pathways
& Local Partnerships Officer
Angie Salas, Executive Secretary

Absent:

Dr. Linda Lopez
Alex Wu

Guests: Refer to Sign-In Sheet

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I. Welcome & Roll Call

The meeting was called to order at 6:09 P.M. by Mrs. Pat Gomez, ELARC's Board President. The meeting arrangement consisted of a Zoom Conference/Teleconference line and material was displayed on agency website and available to all visitor participants with a link from the agency website.

Mrs. Gomez welcomed all to the Eastern Los Angeles Regional Center Zoom Board of Directors Meeting.

Roll call was conducted. A quorum was established in order to conduct necessary business.

Brendali Maldonado, Communications Officer, provided information on how to access interpreter services to community guests/visitors.

II. Community Introductions/Opening Round:

The Board members and guests were asked to introduce themselves, the latter are noted in the “Sign-In” sheet.

III. Community Input:

- ❖ Dr. Yvette Baptiste, Eastern Los Angeles Family Resource Center (FRC) and The Partnership of Family Empowerment Center, Executive Director, shared the following information:

- Support groups continue to be held on a monthly basis
 - English session held every 4th Thursday
 - Chinese session held every 3rd Tuesday – in collaboration with CPAD
 - Spanish session held every 2 weeks on Friday
 - All sessions are well attended
- Self-Determination Program (SDP)
 - Community meetings continue to be held monthly
 - Planning Meeting scheduled for June 29th, 2026
 - Quarterly meetings held with vendors, individuals served, self-advocates, families, and provides to discuss issues raised and the implementation of SDP.
- Eventbrite resource tool
 - Linked shared in the chat
 - To keep up with updates on the FRC

- FRC website currently a work in progress
 - Currently working on adding
 - Calendar to view upcoming events
 - Portal for families to access information about the resources that are available in the East Los Angeles area
 - Food banks
 - Medical clinics
- Statewide program “Community Navigator Program” (CNP) funded by DDS
 - Goal of the program is to provide 1 to 1 navigation to families to assist and guide them to the support and services they may need
 - DDS has reported that the data from CNP has increased purchase of services by 49% for the individuals who participate in CNP versus 28% for the individuals who do not participate in CNP
 - DDS uses client’s UCI #'s to gather data
 - Of the 49% individuals who participate in CNP 46.8% are Hispanic
- ❖ Pearl Portugal, parent, expressed her gratitude for the support, guidance and services received by her son, Vicktor Portugal in transitioning to a new service. Mrs. Portugal shared her son, Vicktor Portugal, resided in a group home and two (2) years ago was given the opportunity to reside in a “Supportive Living Services” (SLS) which included many changes, transitions and adjustments. She shared the “Person-Centered Program” ELARC offers is a heartwarming experience for parents like herself because the guidance and wisdom of decision making can be very difficult for a family. Mrs. Portugal thanked Ms. Wong and expressed her sincere gratitude for all that’s been done for her son and extended her appreciation to ELARC staff. Mrs. Portugal thanked Mrs. Darlene Monterroso, service coordinator, for being a wonderful service coordinator, who is consistent, insightful and a wise mentor for Vicktor and for herself. Vicktor is now thriving with this solid support provided to him.
 - Ms. Wong thanked Mrs. Portugal for her kind words and for sharing her positive experience.
 - Pat Gomez, Board President, thanked Mrs. Portugal for the injection of energy by sharing her experience. Mrs. Gomez shared there are things that sometimes go wrong but it’s very empowering and energizing to hear success stories, as shared by Ms. Portugal.

IV.

**Approval of Board of Directors Meeting Minutes
Motion Required - ATT #1**

M/S/C (Joshua Tjahjadi/Fely Navera) To approve the general session of BOD Meeting Minutes of May 12, 2026. Unanimous.

No comments from the community.

V. Executive Director's Report - Gloria Wong

**I. 2026-'27 Fiscal Year (FY) Draft Performance Measures Proposal
Motion Required - ATT #2 and #3**

ATT #2

Ms. Wong provided background information on the "2026-'27 Fiscal Year (FY) Draft Performance Measure Proposal". Ms. Wong shared this is an annual requirement for the 21 Regional Centers. The focus is on "Draft Performance Measures".

The agenda for the "2026-'27 Fiscal Year (FY) Draft Performance Measure Proposal" is as follows:

- Welcome, Interpretation Instructions & Introductions
- What are the Performance Measures?
- Presentation of 8 Categories & Proposed Activities
- Questions, Comments, Feedback

Ms. Wong introduced the panel of presenters:

- Elizabeth Harrell, Community Services Manager
- Rhoda Tong, Associate Chief of Consumer Services
- Edith Hernandez, Chief of Consumer Services
- Arturo Castellanos, Early Childhood & Relationship Unit Supervisor
- Adriana Roman, Enhanced Services & Community Engagement Unit Supervisor

➤ Dr. George de la Loza, Career Pathways & Local Partnerships Officer

➤ Brendali Maldonado, Communications Officer

2026-2027 Performance Measures

The Performance Plan identifies and describes the method used for tracking ELARC's central performance goals and key objectives for the following fiscal year.

The goals are determined by DDS, through Public Policy Measures, Compliance and Regional Center Performance Measures (RCPM).

These measures are required and are monitored as a part of Regional Center's contract with the Department of Developmental Services.

Each goal has a plan of activities, developed with public input, that the Regional Center will conduct and report out on a quarterly basis to track the Center's performance and progress

2026-2027 Performance Measures

A Satisfactory Performance: A Regional Center's performance is defined as Satisfactory if any of the following is true:



It is an improvement over the prior year,



Performance is better than the average of all regional centers, or



It meets or exceeds the standard for that objective set by DDS.

Ms. Wong shared the “Draft Performance Measures” have three (3) elements:

- 1) Public Policy
- 2) Compliance
- 3) Incentive Measures

Edith Hernandez-Daniels, Chief of Consumer Services, reported the “Draft Performance Measures” are identified within the following eight (8) categories:

- 1) Community Integration
- 2) Early Start Childhood
- 3) Employment
- 4) Equity & Cultural Competency
- 5) Individual/Family Experience & Satisfaction
- 6) Innovation in Service Ability, Delivery & Technology
- 7) Person Centered Services Planning
- 8) Service Coordination & Regional Center Operation

COMMUNITY INTEGRATION

Presented by: Elizabeth Harrell, Community Services Manager
Rhoda Tong, Associate Chief of Client Services

Elizabeth Harrell, Community Services Manager, shared ELARC created “Housing Vision Team” a few years back. “Vision Statement” developed reads as follows:

“Housing Vision Team is a collaboration between ELARC, Lanterman Regional Center, Westside Regional Center, Disability Rights California, State Council, and Individuals and Families served whose goal is to work to develop a housing plan for the L.A. community that will speak to the needs of permanent, safe, affordable, accessible and inclusive homes for individuals with developmental disabilities and their families in the community in which they want to live and work.”

Mrs. Harrell reported on the following information:

Goal:

- Individuals Living in Home Settings (Family Home, Independent Living, Supported Living, FHA).

Proposed Activities:

- Service Coordinators will continue to discuss in home settings at the Annual IPP.
- Service Coordinators will receive training on in Home Setting options, including Independent Living, Supported Living and Family Home Agencies (FHA).
- Service Coordinators will introduce the Roommate Project with Adult Individuals exploring living independently.

Multifamily Housing Projects:

- Housing projects that are affordable housing built in the community
- “Set-asides” which means they are apartments, units that are set aside for individuals served by the regional center
 - ELARC has two (2) in the community
 - Teague Terrace
 - T. Bailey Manor
 - Family housing is wanted for the “set-asides”
 - Apartments with two (2) bedrooms and two (2) baths possibly even three (3) bedrooms

Mrs. Harrell reported on a couple of projects being worked on:

- L.A. General Hospital property in the community is 26 acres

- Currently being developed into a large community hub which includes affordable housing
- Unique Theater in East L.A.
 - Currently being renovated into affordable housing
- Metro-Station in East L.A.
 - Currently being renovated into affordable housing
- Family Home Agency (FHA) are small family homes who offer residency to one (1) individual
 - FHA's are not considered a community care facility nor a group home
 - FHA's do need to comply by the rules that a community care facility and/or a group home would abide by
 - Currently eight (8) FHA homes in the community and currently expanding
- Supported Living Services (SLS)
 - There are currently 104 SLS providers
- Community Resource Development Plan (CRDP) funding
 - CRDP is often linked to Community Placement Plan (CPP)
 - CRDP use start-up funds to develop a "roommate matching program"
 - A statewide online program that is safe for the individuals served to guide them in a roommate matching program
 - It is intended to be used by someone who has an SLS provider to assist them in navigating the system and possibly finding a compatible roommate
 - Program has been developed specifically for the Deaf and Hard of Hearing community to be able to access
- Housing Access Services
 - Newer service code to assist people in navigating the different requirements of affordable housing, section 8 and HUD

- The department has allowed ELARC to develop a housing access service provider to focus on navigating the Accessory Dwelling Units (ADU) also known as “granny flats” and home modification process
- Housing Committee
 - Facilitated by Norma Duenas, Community Service Specialist
 - Holds quarterly meetings with a committee that is compiled by service coordinators from each unit
- New Staff Training Program that includes a module on living options
 - Training is provided to all newly hired service coordinators
- L.A. General Hospital Redevelopment
 - “Health Innovation Community Partnership” (HICP) group established that meets once a month
 - Network with grassroots organizations who are doing development

Mrs. Harrell shared she is chair of the ARCA Statewide Housing Committee which has helped her learn about the housing system and share information. There are currently eight (8) statewide training and networking opportunities. Resources and information is shared amongst the 21 Regional Centers.

No comments from the community.

Rhoda Tong, Associate Chief of Consumer Services, reported on “Community Integration”. Mrs. Tong reported the goal is for individuals to reside in home settings, such as family home, independent living, supported living and FHA.

Client services will be engaging in the following three (3) proposed activities:

- Service coordinators will continue to discuss in home settings at the annual IPP
 - During the annual IPP meetings the service coordinators provide and share information on services and support to the family that they may be interested in
 - Service coordinator may also share with the family about another other additional services that he/she or the family may benefit from in terms of meeting their goals either short-term or long-term

- Among the types of services they are living options the regional center can fund for
- These services and resources can be discussed at any time outside of the IPP meeting if the family or the individual served requests
- Service coordinators will receive training on in home setting options, including independent living, supported living and family home agencies (FHA)
 - There is a module that speaks to different living options and include:
 - Independent Living Services (ILS)
 - Supported Living Services (SLS)
 - Foster Home Agencies (FHA)
 - Newly hired services coordinators are required to take a series of training
 - Trainings provide
 - orientation to the regional center system
 - Information on the different services the regional centers funds
 - Discuss living arrangements: ILS; SLS; FHA and licensed residential homes
 - Discuss the various types of generic and regional center funded services that can be delivered within the individual's preferred living arrangement
- Service coordinators will introduce the roommate project with adult individuals exploring living independently
 - ELARC is currently in the development of the "Roommate Matching Project"
 - Once the "Roommate Matching Program" is developed and ready to be utilized all management staff will receive information about the service during a quarterly client services training.

Mrs. Tong reported another focus goal is for reduction in individuals living in large settings that include nursing facilities, state operated facilities or institutions for mental diseases which are large bed psychiatric facilities.

Client services will be engaging in the following three (3) proposed activities:

- The intensive services liaison and service coordinators will continue to provide information on array of community living options, including certified FHA homes, ILS, SLS, and small group homes as alternatives to living in large group home settings, to all adult individuals and/or their families.
 - Service coordinators
 - Will continue conducting annual and quarterly progress reviews with the individuals residing in these types of settings
 - Provide information on the array of community living options available
- ELARC staff will collaborate with community services staff in making known available resources and promote development of needed resources
- ELARC will support development of small community care and intermediate care nursing facilities targeting individuals with medical/healthcare needs
 - Enhanced Behavioral Support Homes (EBSHs) – these are community care facilities. Currently 5 facilities
 - Community Crisis Home (CCH) – for individuals coming out of a crisis and getting ready to enter back into transitioning to an EBSH- currently 1 facility
 - Adult Residential Facility for Persons with Special Health Needs (ARFPSHN) – currently 4 facilities
 - Intermediate Care Facilities (ICF)
 - FHA's
 - Enhanced Supported Living Services (ESLS)

Comments from the community:

- Mary Hosokawa, audience, asked how can families get more information on getting help in navigating the ADU process? Is there a vendor that can provide direct help?
 - Mrs. Harrell responded, yes, “Lutheran Social Services” is vendored to assist and help navigate the ADU process.

Early Start - Childhood

Art Castellanos, Early Childhood & Relationship Unit Supervisor, presented on Early Start – Childhood goals:

- Complete Individualized Family Service Plan (IFSP) within federally required 45-day timeline
- Accurate and timely completion of Early Start Reporting (ESR) to DDS
 - ESR is a data collection tool used to describe and report on the developmental progress and outcome of the infant and toddlers served in Early Intervention
 - Service coordinators upon the initial IFSP open the ESR and close it at the exit of the Early Start Program
- Complete Early Start transition meeting at least 90 days prior to the third birthday
 - Meeting is with the school district to discuss services and supports that are offered after the age of three (3) as the individual served transitions to district services

Mr. Castellanos reported the following proposed activities:

- Continue internal tracking system to ensure 45-day timeline is met
 - Service coordinators are provided with tools
 - Provided with an intake tracking log that has a step-by-step check off guide that keeps the process in place up to the 45-day timeline
- Continue with requirement for completion of intake/assessment within 21 days to allow sufficient time for service coordinator to develop IFSP
 - Internal process. ELARC requires service coordinators to obtain eligibility by 21 days. This allows an extra 24 days to complete the initial IFSP within the 45-day timeline
 - Internal intake system known as “P2” which service coordinators utilize to schedule the intake assessment with families and to facilitate the process
- All Early Start Services Coordinators will receive Early Start Report Training at least twice per year
 - Internal training remain a work in progress
- Using internal tracking system to ensure timely referral for “transition meeting”

- Noriko Ikoma, IDEA Specialist, assists in this process. Ms. Ikoma consults with service coordinators, developed a spreadsheet to track the transition meetings and she acts as a liaison to our school districts

Mr. Castellanos continue to report on the following goals:

- Timely assessment and eligibility determination for provisionally eligible individuals before the 5th birthday
- Hold IPP meetings for individuals transitioning to provisional eligibility or Lanterman act services within no more than 60 days after third birthday

Mr. Castellanos reported the following proposed activities:

- Streamlined the exit IFSP Report Process to ensure individuals transitioning to provisional eligibility of Lanterman Act services occur timely
- Streamlined the assessment and eligibility determination for provisionally eligible individuals for quicker processing
- All supervisors who support children between the ages of 0-5 years old, meet every other month to discuss ways to improve timelines.

Mrs. Hernandez-Daniels shared the meetings have been great and well attended. Conversations held on the 0-3 and 3-6 age groups to help problem solve and trouble shoot areas of need. The meetings have helped families in navigating the transition from early start to the 3-6 age range.

Comments of community:

- ❖ Dr. Yvette Baptiste, Eastern Los Angeles Family Resource Center (FRC) and The Partnership of Family Empowerment Center, Executive Director, was thankful for the focus on provisional eligibility. Dr. Baptiste expressed the importance of the FRC being able to have discussions with the families about the services they may receive, are eligible for or the possibility of exploring new services with the regional center. Dr. Baptiste expressed the statewide concern remains on the services that are being provided for children in provisional eligibility. Dr. Baptiste asked if information may be given on available services for children in provisional eligibility.
- Mrs. Hernandez-Daniels expressed the importance of training the Early Start service coordinators on Lanterman services so the transition is seamless for the children in the 3-6 age group.

Employment

Dr. George de la Loza, Career Pathways & Local Partnerships Officer, presented on “Employment”. Dr. De la Loza shared a goal is to increase the number and percent of individuals ages 16-64 with earned income.

Dr. De la Loza reported the following proposed activities:

- ELARC will conduct quarterly multilingual information sessions to individuals and families on benefits planning, work experience opportunities, supported employment, DDS’s Paid Internship Program (PIP), job development service, Coordinated Career Pathway, micro enterprise options and the benefits of work.
 - ❖ Crucial to meet with individuals served to discuss:
 - Benefits planning which include social security benefits and how they can be effected
 - Opportunities of employment
 - What “supportive employment” means
 - “Paid Internship Program”
 - Offers 1,040 hours of paid work
 - Can be up to three (3) consecutive work years with a “Job Coach”
 - To date over 700 placements
- Provide ongoing training to service coordinators on employment pathways, benefits planning, transition strategies, paid internship utilization and micro enterprise development.
 - ❖ Ongoing extensive training offered to service coordinators
 - ❖ Assist in understanding the benefits of planning and transition and ongoing PIP opportunities and micro enterprises
- Develop culturally responsive outreach materials and collaborate with community organizations serving Latino, Asia and Pacific Islander (API) and low-income populations.

Dr. De la Loza shared another goal is to increase average annual wages in Competitive Integrated Employment and Paid Internship Program.

Dr. De la Loza reported the following proposed activities:

- Collaborate with local employees and Chambers of commerce to promote hiring individuals with IDD and provide technical assistance.
- Identify and support new and existing providers to enhance internship to employment and micro enterprise transitions. Provide provider education, mentoring and a learning collaborative focused on PIP, CCP and ME service models.
- Collaborate with the department of Rehabilitation (DOR) and local education agencies (LEAs) to increase employment training opportunities.
- ELARC Service Coordinators to review and update employment related information on the Client Development Evaluation Report (CDER) during the IPP meeting and during annual Chart Day.
- ELARC will work to expand school-to-work pipelines for transition-aged youth (18-22) by partnering with LAUSD, Perez Career Transition Center, to launch the new Technology Career Pathway utilizing the Paid Internship Program (PIP).
- ELARC will work to expand network pipelines for all adult (18 and above) individuals served, by partnering with Los Angeles County, Office of Human Resources, to select three (3) ELARC candidates to participate in the counties inaugural paid internship program.

Comments from the community:

- ❖ If PIP didn't work in the first placement is it possible to try again at a different location? Is there a limit on this service?
 - Dr. De la Loza reply individuals can participate in the PIP for at least three (3) times and in different locations.
- ❖ As we expand internship and career pathway opportunities are there particular industries or employers where the greatest success is seen in placing individuals?
 - Dr. De la Loza responded yes there are sectors that hire at higher paces than others.

Equity & Cultural Competency

Adriana Roman, Client Services Supervisor Enhanced Services & Community Engagement Unit, presented on "Equity & Cultural Competency".

Goals:

- Achievement of equity in per capita In-Home Respite expenditures and service utilization in Early Start.

Proposed Activities:

- Conduct targeted outreach to families in underserved communities
- Identify individuals not utilizing respite on a quarterly basis and conduct outreach to explore barriers
- Utilize Empower Hour listening sessions as platform to conduct info sessions on respite services
- Collaborate with Family Resource Center and community partners for referrals
- Provide Early Start Orientations in multiple languages
- Conduct outreach to newly eligible families to ensure timely service connection

Goals:

- Increase number of bilingual Intake Coordinators, Service Coordinators, and First Line Supervisors for top 5 languages served.

Proposed Activities:

- Recruit and hire bilingual staff aligned with top 5 languages spoken by the community
- Offer language access trainings to improve service delivery across teams
- Track and report bilingual capacity across agency units quarterly

Comments from the community:

- ❖ Dr. Yvette Baptiste, Eastern Los Angeles Family Resource Center (FRC) and The Partnership of Family Empowerment Center, Executive Director, asked for the orientation is the statewide early start booklet as a way to communicate uniform standards?
 - Ms. Roman responded the early start orientations is a work in progress and offered to connect Dr. Baptiste to ensure there isn't a duplication of efforts.

Individual/Family Experience & Satisfaction

Edith Hernandez-Daniels, Chief of Consumer Services, reported on "Individual/Family Experience & Satisfaction". Mrs. Hernandez-Daniels shared the following goals:

- Individuals who report satisfaction with their services and support
- Individuals who report that their IPP/IFSP includes all of the services and supports needed
- Individuals who report services and support have made a positive impact on their life or life of their family member
- Completion of IPP experience surveys

Mrs. Hernandez-Daniels shared the following proposed activities:

- Encourage individuals and families to participate in the Nation Core Indicator (NCI) Surveys and the Individual Program Plan (IPP) survey
- Annually obtain information from the National Core Indicators (NCI) Survey
- Overall, are you satisfied with the services and supports your family currently receives?
- IPP/IFSP includes all the services and supports family member needs
- Obtain feedback to whether services and supports have made a positive impact
- Report on the number of IPP survey's completed by individuals/families compared to the number of IPP's held per quarter

Comments from the community:

- ❖ Fely Navera, Board Member, asked how does DDS conduct on site meetings and surveys to parents?

- Mrs. Hernandez-Daniels responded DDS will sometimes complete surveys and focus groups. When done the information is shared with the regional center and the regional center takes the information and will make modifications depending on the area of focus. This guides change in the system.

Innovation in Service Availability, Delivery & Technology

Brendali Maldonado, Communications Officer, reported on “Innovation in Service Availability, Delivery & Technology”.

Mrs. Maldonado shared the following goals:

- Regional Center’s website meets accessibility guidelines

Mrs. Maldonado shared the following proposed activities:

- Continue to have accessibility toolbar on ELARC’s website
- Continue to work with a contractor who oversees and runs the accessibility toolbar
- Expand contract to enhance accessibility to website. This expansion would evaluate website and would provide recommendations to fully meet 100% of WCAG 2.2 standards

No comments from the community.

Person Centered Services Planning

Adriana Roman, Client Services Supervisor Enhanced Services & Community Engagement Unit, presented on “Equity & Cultural Competency”.

Ms. Roman shared the following goals:

- Regional Center staff who are certified to train on Person-Centered Plan facilitation
- Informational outreach to individuals and families about Person-Centered Practices

Ms. Roman shared the following proposed activities:

- Annually report on number of Certified Person Centered Plan Facilitation Trainer's employed for every 10,000 people served
- Present Person Centered Planning information at New Family Orientations
- Conduct community presentation
- Host workshops/trainings on Person Centered Planning (7 trainings for 2026)
- Develop and distribute educational materials explaining Person Centered Planning

Comments from the community:

- ❖ Fely Navera, Board Member, asked what is the educational background of the trainings?
 - Ms. Roman responded Liz Rodgers, Autism Specialist/Certified Person Centered Mentor Trainer, became a mentor by participating in a rigorous process which involved hours of training, learning the material, being shadowed by a certified person center planning while doing training to the community and being able to demonstrate and understanding the principal of person centered planning and being able to relay the information to families in a way that is understandable. Because of certification process that Ms. Rodgers has completed she is able to train others and to serve as a "Mentor Trainer" she able to certify others in this capacity.
- ❖ Suzanne Gallegos, parent, is interested in Person Centered presentations, and asked when trainings are offered.
 - Ms. Roman encouraged all parents to participate in the two (2) day training and will connect with Mrs. Gallegos for the upcoming training.

Service Coordination & Regional Center Operations

Edith Hernandez-Daniels, Chief of Consumer Services, reported on “Service Coordination & Regional Center Operations”. Mrs. Hernandez-Daniels shared the following goals:

Goals:

- Regional Center achieves independent audit with no material findings and substantial compliance with DDS fiscal audit.
- Regional Center operates within budget.
- Individual case records contain medical insurance information.
- Demonstrate compliance with Medicaid Waiver, Intake Timelines, Vendorization Timelines and Audits, IPP Development, HCBS Monitoring, SIR Reporting requirements.

Mrs. Hernandez-Daniels went over the following proposed activities:

Proposed Activities:

- Continue to conduct regional center business in a manner consistent with generally accepted accounting principles.
- Operate within the center's allocation as specified in the contract with DDS.
- Conduct at least annual data entry administrative days to review and update Benefits information for all individuals receiving regional center services.
- Review Medicaid Waiver audit report and ensure that all areas of identified follow-up have been addressed.
- Continue requirement for completion of intake/assessment within 35 days to allow sufficient time for SC to develop IFSP.
- Maintain current procedures for intake and assessment of children age 3 and above, assuring compliance with the 120-day assessment period.

Proposed Activities:

- Conduct SC training addressing audit findings to ensure compliance.
- Track the total number of vendorizations completed by the total number that was completed in 45 days or less.
- Implement the Center's HCBS Monitoring Plan.
- Data will be pulled from the Individual Program Plan (IPP), noting the date of the IPP review meeting, and the final date of service authorization from the Uniform Fiscal System.
- The number of newly hired service coordinators registered within the Learning Management System (LMS) during the time period of July 1, 2026 to June 30, 2027.

Comments from the community:

- ❖ Dr. Yvette Baptiste, Eastern Los Angeles Family Resource Center (FRC) and The Partnership of Family Empowerment Center, Executive Director, asked if the performance measures are different this time from past performance measures?
 - Mrs. Hernandez-Daniels responded yes, additional performance measures have been added to past performance measures.
- ❖ Mr. Wang, audience, what is the purpose of case managers conducting intakes and quarterly updates? Is it to ensure that clients continue to meet the criteria for receiving services?
 - Mrs. Hernandez-Daniels responded it is the processing of eligibility. When an individual is entering the regional center system the timeline for intake and the IFSP is specific to a timeframe. Individuals who reside independently, or in an SLS living arrangement, or residential facility setting quarterly visits are conducted versus an individual who resides at home will be visited on annual basis.

Ms. Wong shared proposed plans for 2026-27 Performance Measures:



Data-driven outcomes promoting quality improvement, accountability, and transparency.



Efforts aligned with ELARC Mission, Vision and Values.



Developed in partnership with our Community.

M/S/C (Dalia Mendoza/Theresa Chen) To approve the “2026-2027 Draft Performance Measures”. Unanimous.

Budget Update

A. Fiscal Year (FY) 2025-’26

Budget Performance Report

HANDOUT #1

Ms. Wong reviewed the Operations Budget Performance Report for Fiscal Year 2025-’26. She reported the current balance indicates a surplus of \$39,354.

Purchase of Services (POS) Expenditure Projection (PEP) Report

HANDOUT #2

Ms. Wong provided brief background information on the PEP report and reported the PEP report for Fiscal Year (FY) 2025-2026 indicates a deficit of **(\$33,872,634)**.

No comments from the community.

ATT #3

Ms. Wong briefly went over DDS correspondence dated May 22, 2026 “B-5 Allocation for Fiscal Year 2025-26”.

B. Fiscal Year (FY) 2026-'27 – Update ATT #4, #5, #6 and #6a

1. 2026 May Revision Highlights

ATT #4 and #5

Mrs. Wong noted the new fiscal year (FY) begins July 1, 2026 and runs through June 31, 2027 and shared background information on FY 2026-'27 Governors Preliminary Budget. The May Revision was released May 28, 2026 and the regional center system had a \$2.8 billion dollar proposed increase for a total budget of \$21.6 billion.

ATT #6 and #6a

Ms. Wong went over ARCA correspondence dated May 17, 2026 and May 26, 2026 on “Department of Developmental Services (4300) – May Revision Proposed Trailer Bill Language”.

2. ELARC Loan Documents Pending (Motion Required)

Ms. Wong provided brief information on the revolving credit line renewal, the terms and conditions and pending loan documents.

M/S/C (Joshua Tjahjadi/Terry Muñoz) To approve to proceed with “City National Bank Loan Application”. Unanimous.

3. ELARC Cashflow Status

Ms. Wong reported no foreseeable cashflow issues based on when the Citi National Bank loan will be received.

VI. Committee Reports

A. Consumer Advisory Committee (CAC) - (Marisol Guerrero)

The CAC met May 19th the HCBS and SDP Masterclasses did a joint presentation on their classes, what they learned and how they help educate and empower adults served by ELARC to be the best versions of themselves, and live their best lives.

21 members (individuals served) attended and 9 support staff. The meeting was highly engaged with a robust Q&A Session.

This meeting achieved a goal of CAC Leadership to have people attend the meeting in person from both ELARC offices. (Whittier and Alhambra) Zoom was used to connect those in Whittier to the meeting

The CAC wishes to thank our Consumer Advocate Patrick Schattilly and his team for their efforts, with a special shout out to HCBS Specialist Karen Sibrian for her help in the Whittier office.

Our next meeting is July 21st from 1-3pm, meeting will be hybrid the topic will Employment with George De La Loza ELARC local partnerships and Career Pathways officer.

On the Consumer Advocates Desk

1. HCBS Video Shoot (Dates pending)
2. July CAC meeting on Employment July 21st
3. Consumer Advocate on the Road July – September
(By appointment providers can reach out to Consumer Advocate or Lizette Villa to schedule)

No comments from the community.

B. Vendor Advisory Committee (VAC) - (Joel Moreno)

VAC will met on May 28, 2026

- The May 28, 2026 VAC meeting was held in-person at ELARC in conference room A8

Mr. Moreno identified the panel of presenters:

- Gloria Wong, ELARC Executive Director

- Elizabeth Harrell, Community Services Manager

Mr. Moreno thanked Ms. Wong, Mrs. Hernandez-Daniels and Mrs. Harrell for being part of the VAC meeting and for their support.

- Next meeting is scheduled for June 25, 2026.

No comments from the community.

C. Finance/Personnel Committee (Terry Munoz/Fely Navera)

Mrs. Terry Muñoz, Board President, reported there was no Finance/Personnel Committee meeting.

No comments from the community.

VIII. Miscellaneous Announcements

Ms. Wong addressed Board Members with a friendly reminder of the annual Conflict of Interest form and the whistle blower policy that will be due to the department August 1, 2026.

Next meeting scheduled for Tuesday, July 14, 2026 at 6:00pm

IX. Adjournment

There being no further business to discuss the motion was made to adjourn the Board of Directors meeting at 8:12pm.

M/S/C (Joshua Tjahjadi/Terry Muñoz). Unanimous.

Respectfully Submitted by:



Joshua Tjahjadi,
Secretary,
ELARC Board of Directors

Recorded by: Angie Salas, Executive Secretary